

# Dispatch Times

#### We have Moved!

Tuesday February 10th **Emergency** Services officially moved into our new offices and dispatch center. We are now located at 520 Justice Dr. in Lebanon (next door to our old building.) All of our contact information has remained the same but our mailing address has changed.

If you need to stop by the offices during normal business hours you may use the main

entrance in the front. If you are stopping by to visit dispatch at any time we are asking that you use the rear entrance so we can buzz you in. This entrance is located on the back side of the building that faces the common pleas building (see picture below). To get to this entrance, use the Board of Election's lower parking lot and to the left of the sally port doors is a stair case that will lead you to the rear door. When you arrive at any time of day, you will need to call the Dispatch Supervisor at 513-925-1574 or call us via radio so

they can let you in. If you were unable to make it to our open house and would like to see the new dispatch center, we invite you to stop by and the on duty supervisor will be happy to show you around.

#### **Our Updated Contact Information:**

Warren County Emergency Services 520 Justice Dr. Lebanon, OH 45036 Emergency Services Px: 513-695-1315

Dispatch Px: 513-925-2525

Dispatch Fax: 513-695-2970









March 2015 Volume 2, Issue 3

#### **Inside this issue:**

We have Moved!	1
Employee Spotlight	2
Where Am I?	2
Did You Know?	3
Warren County TDU	3
Hero of the Month	4
St Patrick's Day Word Search	5
Call of the Month	6
January Dispatch Stats	6

## Mark Your Calendar!



#### March 8

**Daylight Saving** Time Begins

#### March 15

Mercy Health Heart Mini

March 17

St Patrick's Day



## **Employee Spotlight**

# **Employee of** the Month



**Jay Bishop** Employee since 2013

#### **Birthdays**

No Birthdays for March

#### **Births**

Gavin Justin Farlaino
Born January 27th at 10:06AM
7lbs 14oz and 20.5 inches
Parents: Andrew and
Amanda Farlaino

#### **Milestones**

Nancy Machulskiy Celebrating 23 Years

**Liz Hollon** Celebrating 20 Years

**Rob Plummer** Celebrating 7 Years

### **Personal Day Leave Recipients**

Congrats to the following employees who earned their Personal Day Off for no unscheduled sick time for 180 consecutive calendar days. These are the employees who received this accomplishment for the months of September 2014 through February 2015:

Keith FudgeChris CarrDoug ShortBrad EdringtonBrian HoltelRon KronenbergerSeptember 8thSeptember 18thSeptember 23rdJanuary 5thJanuary 10thFebruary 2nd

Great work and enjoy your day off.

#### Where Am I?

If you know the location where this picture was taken, email us at <a href="mailto:melissa.bour@wcoh.net">melissa.bour@wcoh.net</a> no later than March 23rd. Everyone that has the correct answer will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you are the one that won.

Congrats to Assistant Chief Richard Mascarella with Monroe Fire Department for guessing last month's picture which was of the bridge on the Lebanon Bike trail that crosses the Little Miami River. Stop by dispatch to pick up your prize.



## **Did You Know?**

#### **Clinton County Radio System on Our Consoles**

Last month we looked at station numbering in Butler County. We also have Clinton County Fire Primary on our consoles and can hear their units responding on calls. Clinton County has numbered districts that often cover multiple communities in addition to unit numbering. Districts are as follows:

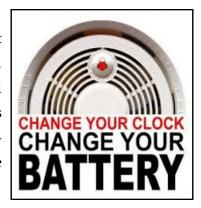
- District 1 Wilmington Fire Department units: E1, L1, TO1, R1, E2, E3, etc.
- District 2 SRWW Joint Fire District (Sabina, Richland, Wayne, Wilson) units: E25, E26, T27, etc. (Fire/EMS Dispatched by Wilmington Dispatch)
- District 3 Clinton-Warren Joint Fire District units: E61, E62, B63, S67, S68, etc.
- District 4 Clinton-South Joint Fire District units: E48, T46, etc. (No EMS, Covered by Blanchester EMS)
- District 5 Chester Twp-New Burlington Fire Department units: E51, T52, S54, S55, etc.
- District 6 Clinton-Highland Joint Fire District units: E12, B15, T17, etc.
- District 7 Martinsville Fire Department units: E77, T76, R9, etc.
- District 8 Blanchester-Marion Twp Fire Department units: E83, E88, L80, T86, etc.

  Blanchester EMS units: R101, R102, R103 (Fire is dispatched by Wilmington Dispatch)
- District 9 Port William Fire Department units: E93, E94, L96, T90, etc.

**Note:** We have district 1, 3, 5, 7, 8, 9 units in CAD. Also, some departments refer to EMS units as "Rescue" instead of "Squad" or "Medic".

#### **Time to Spring Forward**

Daylight Savings time begins on Sunday March 8th at 2:00AM. Don't forget to set your clocks forward one hour before going to bed Saturday night. Also, while you are setting your clocks, this is a good time to go ahead and change the batteries and test all of your smoke detectors. Fire departments encourage you to change your batteries in the Spring and Fall when changing your clocks. Smoke detectors are something we always assume are working but this is a good time to make sure they actually are.



## **Warren County Tactical Dispatch Unit (TDU)**

SALUS POPULI SUPREMA LEX

The Warren County Tactical Dispatch Unit (TDU) is a group of five experienced dispatchers assigned to the Warren County Tactical Response Unit (TRU). The group consists of dispatchers from Warren County Communications, City of Franklin Communications and Springboro Police Department. After being selected as tactical dispatchers, they receive hands on field training. Their job is to help alleviate some of the stress and duties of the incident commander, tactical commander, and the critical negotiating team

while on an active incident. The TDU has been utilized to assist TRU with critical incidents, high risk warrant services, and special details. Dispatchers are a key component in supplying, relaying, and keeping track of everything that goes on during one of these high-stress incidents. The TDU members on scene also help to relieve some of the extra duties created inside the dispatch centers. These dispatchers are "on-call" for rapid deployment at any given time and will respond to the scene with the mobile units. All of the members of the TDU have years of dispatch experience.

## **Hero of the Month**

#### **Hero of the Month**

We are introducing a new featured article titled "Hero of the Month." A hero is defined as a person of distinguished courage or ability, admired for their brave deeds and noble qualities. This section will feature a member of any public safety agency in Warren County. This person can be a firefighter, police officer, EMT, dispatcher, or anyone else that is deserving. We would like your help in featuring a deserving hero. If you know someone you would like to nominate for "Hero of the Month," Please send the following information to melissa.bour@wcoh.net. We will need their name, department they work for, email address and a brief explanation why you have nominated them. You can nominate someone that recently received a special award, went above and beyond in the line of duty, or someone that just works hard at what they do. We will try our best to feature all of those nominated. Our hope is to not only recognize those who go above and beyond in their duties but help members of the public safety community learn more about one another. We hope you enjoy this important addition to "Dispatch Times."

Our first "Hero of the Month" is Jennifer Embleton from Springboro Police Department. She was nominated by members of Warren County Emergency Services.

## Jennifer Embleton, Office Manager - Springboro Police Department Nominated By: Members of Emergency Services



Jennifer has been serving the Springboro Police Department for the past 15 years, starting out as a dispatcher and is now the Office Manager. For the past seven years Jennifer has been apart of the Warren County Tactical Dispatch Unit which is part of the Tactical Response Unit where she was promoted to Team Leader.

Jennifer is married to Warren County Sheriff's Office Sergeant Shaun Embleton. They have been married since 2006. When she isn't working or serving on the Tactical Dispatch Unit she enjoys relieving her stress by working out.

When asked her most memorable call, she recalled two separate and unique incidents. "I'm torn between two, both involved pursuits. The first I was dispatching when one of our officers got in a vehicle pursuit that went into Dayton. About half way into the pursuit, he lost radio contact. We continued contact via cell phone, while I still dispatched our other units on the radio, handled all other incoming calls, and continued to try and get him backup from another agency. The second, I was on a ride along with another one of our officers. The suspect ditched the car and they got into a foot pursuit. Due to unfortunate events in our dispatch center, I ended up taking over dispatching from the cruiser."

Thank you, Jennifer for your service to not only Springboro Police Department, but also to Warren County as a whole. We look forward to many more memorable moments with the years to come.

## St Patrick's Day Word Search



E	D	A	J	U	M	H	S	Q	Z	W	O	L	L	E	Y
S	Y	$\mathbf{V}$	E	B	Ι	R	O	N	G	$\mathbf{E}$	$\mathbf{C}$	$\mathbf{F}$	K	N	$\mathbf{L}$
R	$\mathbf{J}$	$\mathbf{F}$	O	P	N	P	S	Y	K	U	M	T	$\mathbf{V}$	U	$\mathbf{L}$
$\mathbf{E}$	S	U	E	R	T	R	A	H	$\mathbf{C}$	M	I	D	A	R	${f E}$
M	$\mathbf{E}$	T	$\mathbf{L}$	Z	Z	K	U	X	A	J	H	J	P	I	K
Q	K	E	A	$\mathbf{C}$	H	N	O	$\mathbf{V}$	G	M	$\mathbf{C}$	$\mathbf{W}$	R	D	A
D	T	A	S	$\mathbf{F}$	T	A	N	$\mathbf{F}$	A	L	R	B	G	F	Y
K	H	L	P	$\mathbf{E}$	$\mathbf{J}$	X	Y	N	$\mathbf{W}$	H	Z	O	O	K	N
$\mathbf{V}$	I	T	R	S	${f L}$	T	$\mathbf{G}$	R	E	U	I	N	$\mathbf{C}$	B	Z
D	Y	$\mathbf{W}$	M	B	A	F	S	E	U	A	C	S	L	K	E
${f L}$	$\mathbf{L}$	Y	H	D	U	$\mathbf{V}$	E	$\mathbf{F}$	Z	G	X	$\mathbf{W}$	O	$\mathbf{V}$	M
A	$\mathbf{C}$	K	O	R	I	B	O	K	B	T	E	A	H	$\mathbf{J}$	I
R	B	$\mathbf{V}$	W	X	$\mathbf{C}$	R	$\mathbf{J}$	$\mathbf{C}$	$\mathbf{J}$	K	$\mathbf{V}$	I	N	$\mathbf{G}$	$\mathbf{L}$
E	P	I	$\mathbf{L}$	A	E	X	S	H	A	H	I	P	D	M	F
M	$\mathbf{G}$	R	U	S	N	T	K	I	M	D	${f L}$	R	H	T	O
E	F	I	T	H	D	A	$\mathbf{W}$	$\mathbf{V}$	A	G	O	Z	E	N	Q
I	N	D	C	O	S	M	O	S	S	X	N	X	K	D	U
S	Z	I	G	$\mathbf{E}$	B	D	Z	A	I	B	H	$\mathbf{W}$	L	D	J
X	M	A	P	S	O	A	R	P	$\mathbf{J}$	A	K	I	B	$\mathbf{V}$	I
Q	K	N	C	I	$\mathbf{V}$	$\mathbf{W}$	$\mathbf{F}$	N	O	C	M	S	$\mathbf{L}$	J	$\mathbf{E}$
Y	U	X	T	O	$\mathbf{L}$	O	S	Z	Y	R	D	$\mathbf{L}$	U	B	S
E	Z	K	A	U	$\mathbf{C}$	S	$\mathbf{J}$	A	U	I	U	C	E	F	A
P	$\mathbf{V}$	$\mathbf{G}$	E	Q	A	M	$\mathbf{C}$	E	N	Q	T	D	$\mathbf{E}$	O	Y
S	$\mathbf{E}$	A	D	R	S	$\mathbf{J}$	B	O	M	$\mathbf{G}$	$\mathbf{V}$	O	X	M	C
I	$\mathbf{L}$	B	$\mathbf{G}$	U	D	$\mathbf{V}$	$\mathbf{G}$	N	I	R	P	S	R	M	$\mathbf{W}$
T	H	P	N	T	F	R	X	P	W	I	Y	A	G	L	F



<b>AVOCADO</b>
OLIVE
PINE
<b>SPRING</b>
TEAL

FOREST SEA SHAMROCK ARMY TEA FERN MINT EMERALD MOSS KELLY

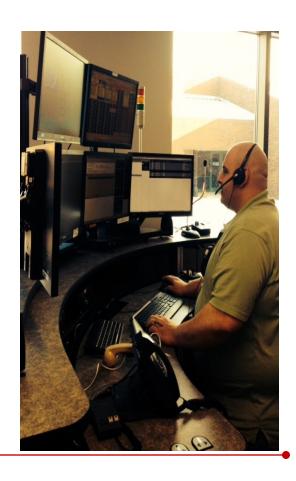
YELLOW LIME HUNTER JADE TURQUOISE BLUE GRASS VIRIDIAN SAP CHARTREUSE

If you would like the answer key for one of our Monthly Puzzles, please email us and we will send it to you!!

#### **Call of the Month**

On Friday February 20th, Dispatcher Ron Kronenberger was sitting Police Primary 1 when Warren County Deputy Jonathan Pittman called out that he was involved in a head on crash at 5780 E US RT 22. Dispatcher Kronenberger immediately had other units dispatched to the call and had Fire and EMS dispatched as well. Deputy Pittman told Ron that it was a head on crash involving several vehicles. He also advised that he was injured but was going to check on the other people involved in the crash. Ron continued to update the other units. Deputy Pittman then said that there were no other injuries but he had a face laceration and bleeding from the eye area. Deputy Pittman was transported to Bethesda Medical Center, suffering minor injuries.

Calls involving our road units are always stressful from start to finish. Ron did an outstanding job while remaining calm and getting units dispatched, as well as keeping up with the other calls that were coming in. We would also like to wish Deputy Pittman a speedy recovery.

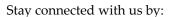


#### **January Monthly Dispatch Stats**

	Total	First Shift	Second Shift	Third Shift
Took the Most Calls	7,400 Calls	Chris Carr 101 Calls	Chad Beekman 660 Calls	Kelly Fiebig 926 Calls
Most Status Changes	47,458	Keith Fudge 2,031	Brent Morgan 2,457	James Bishop 3,488
Total 911 Calls	4,123 Calls	877 Calls	1,523 Calls	1,723 Calls
Total 7-Digit Calls In	10,474 Calls	1,748 Calls	4,914 Calls	3,812 Calls
<b>Busiest Day</b> (Based on 911 & Admin Calls)	Thursday 1/29 827 Calls			
Busiest Time of Day (Based on 911 & Admin Calls)	1600-1700 962 Calls			

### Warren County Emergency Services

520 Justice Dr Lebanon, OH 45036 (513) 925-1315



Website: <a href="www.co.warren.oh.us/emergencyservices">www.co.warren.oh.us/emergencyservices</a>
Facebook: <a href="www.co.warren.oh.us/emergencyservices">Warren County Ohio Emergency Management</a>

Twitter: <a href="mailto:oWCEMAOhio">oWCEMAOhio</a>

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